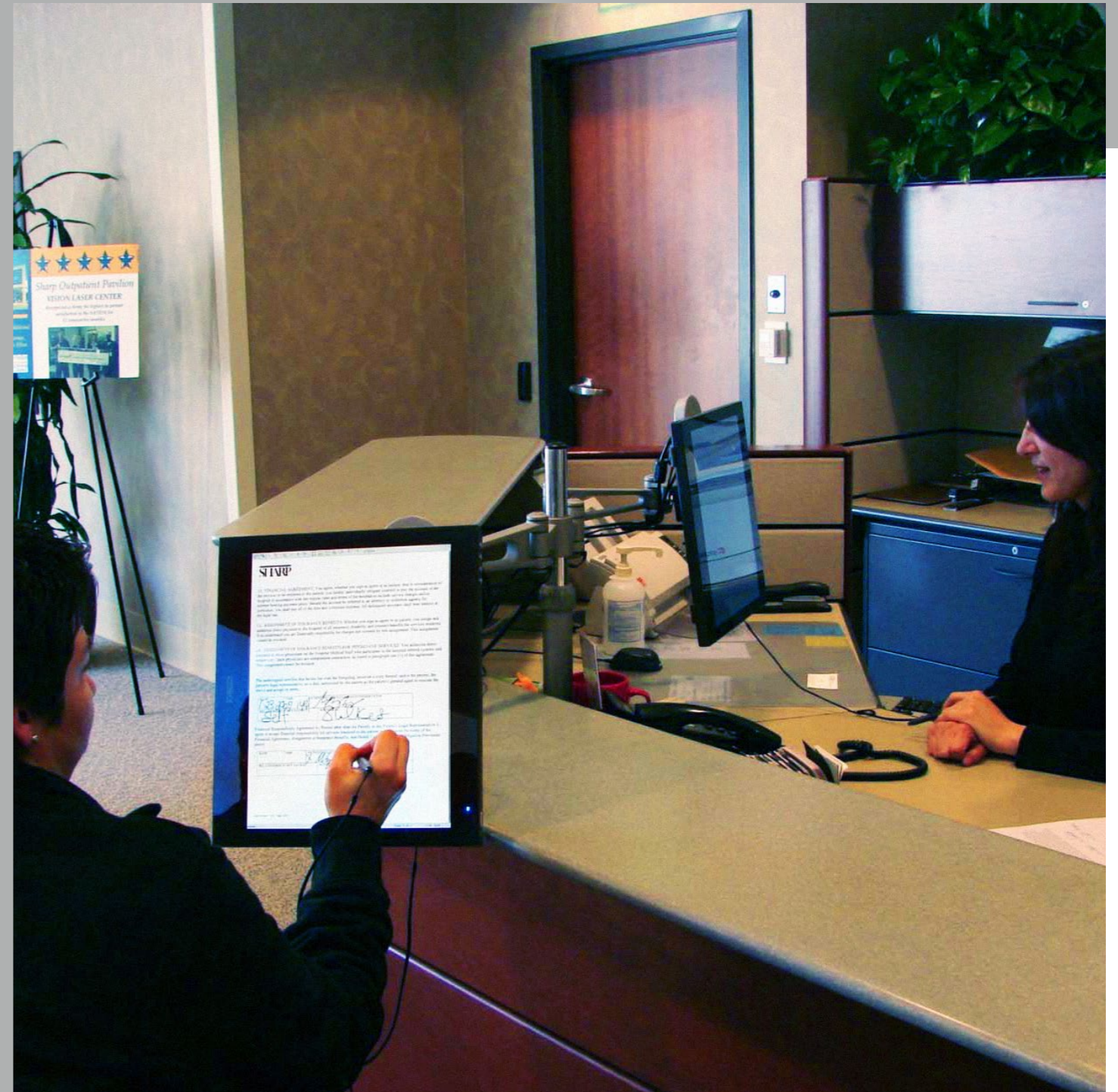


Wacom Case Study

Sharp Healthcare

*Wacom Pen
Displays*

Improving patient recordkeeping
and accessibility



WACOM® for Business

Sharp HealthCare *At a Glance*

INDUSTRY

- Healthcare system and hospital group
- Based in San Diego, California, USA
- Runs 4 acute care hospitals, three specialty hospitals, 3 affiliated medical groups and a health plan

WORKFLOW

- Patient check-in and record keeping

CHALLENGES

- Inefficient paper-based workflows
- High cost and effort of document scanning, shredding and storage

SOLUTION

- Wacom Interactive Pen Displays for its patient-facing hardware
- Integration with Hyland's Enterprise Content Management (ECM) system and other devices, as part of a complete hospital-patient interface solution

OUTCOME

- Reduced patient processing time
- Lower paper usage and associated costs
- Improved patient record-keeping and information accessibility

"The cost and time saving benefits realized by pen input are significant and we are proud to be on the leading-edge of technology."

Cathy Fuhrman,
Manager of Sharp
HealthCare's Document
Imaging Group

Streamlining patient management *with Wacom*

Sharp HealthCare in San Diego is one of the fastest growing healthcare systems in the USA. There are four acute care hospitals under the Sharp umbrella, as well as three specialty hospitals, three affiliated medical groups and a health plan.

Challenge

With a rapidly growing network, Sharp Healthcare administrators needed help to modernize administration tasks and streamline patient check-in and recordkeeping. The overall objective was to help Sharp Healthcare maintain and continually optimize its high standards of patient care.

Solution

Wacom's market-leading interactive pen displays combine a high quality LCD screen with Wacom's patented cordless, battery-free, and pressure-sensitive pen technology. The Wacom pen displays are integrated with Hyland's OnBase ECM software and other equipment such as networked computers, scanners and card readers. Together, these elements form a complete hospital-patient interface solution that is fast, flexible and fully compliant with local regulations.

Implementation

Wacom's interactive pen displays are installed at multiple locations and departments around Sharp Healthcare's facilities. In a typical registration location, a hospital staff member and a patient each use a Wacom pen display to review electronic versions of the relevant admission and consent forms. The two parties share information in real-time, and quickly and accurately annotate, highlight, and sign the required forms directly on the LCD screen. Mistakes, if they occur, can be erased prior to finalizing the digital document. The forms are available in English or Spanish, and they are stored electronically with all the digital annotations and electronic signatures permanently recorded and legally binding. Working directly on the Wacom interactive pen display completely eliminates the need for paper admissions forms.

WILL MEDICAL CARE ANAMNESIS QUESTIONNAIRE

Please fill in the questionnaire. Be so kind and answer all questions completely, regardless of whether you consider them important for your current health problem or not.

1 PATIENT PERSONAL DETAILS

NAME: Anais TIERNEY
DATE OF BIRTH: Aug 3, 1988
ADDRESS: 2541 Saints Alley, Polk City, FL 33868
PHONE: 214-221-8590
WEIGHT: 76.4 HEIGHT: 63.7"
SEX: female NATIONALITY: USA

2 PATIENT HEALTH STATUS

DIABETES HYPERTENSION HEART DISEASE CHOLESTEROL PROBLEMS ASTHMA
 STROKE EPILEPSY ALLERGIES GASTROINTESTINAL PROBLEMS
 ALLERGENS: DUST MITE ALLERGY

3 PATIENT QUESTIONS & SIGNATURE

DO YOU HAVE ANY QUESTIONS? YES NO
DATE: 20.05.2019

Outcome

Speaking about the success of the project, Cathy Fuhrman, Manager of Sharp HealthCare's Document Imaging Group, said: "The Wacom interactive pen display is a critical tool in helping us reduce patient processing time, paper usage and the associated costs, as well as greatly improving patient recordkeeping and accessibility." In addition, staff and patients enjoy the ease-of-use, freedom and control the Wacom digital pen adds to the overall experience. The cost and time saving benefits realized by using digital pen input are significant and we are proud to be on the leading-edge of technology."

In conclusion, Fuhrman adds, "This technology initiative is a testament to our organization's dedication to patient care and the creation of a modern and forward- looking work environment."



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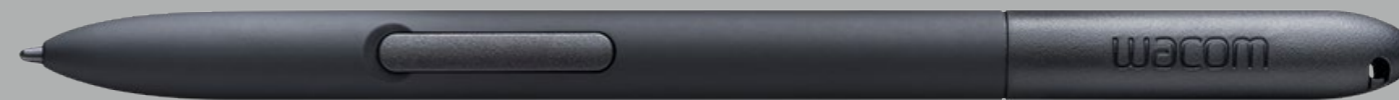


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